



Welcome to Tin Horse Ranch. We hope you have a great break and enjoy both the ranch and the neighboring shires. Please have a read of the instructions below so you have a smooth stay. If at any time you need any information or there is an issue, please don't hesitate to contact David the owner or myself Greg:

**David - 0418674170**  
**Greg - 0478304759**

**Internet** - Internet - We run off the NBN via satellite and iiNet is the provider. The main server is found in the right hand side of the cupboard that's back to back with the main bathroom, should you ever need to reset it. There are also extenders throughout the main house and additional receivers in both the cabin and the studio.

Internet Password - **tinhorse** Same password for all building although you may need to re-enter it the first time you visit the studio and cabin. One time only for each dwelling.

**Gas** - Each house has its own gas cooktop and its own continuous gas hot water system; they run independently from each other. There are electronic controllers in each dwelling; three in the main house, one in the cabin and one in the studio. These controllers need to be illuminated i.e. turned on for the water to heat up and you can control the temperature, meaning you generally only need to shower using the hot tap at the selected temperature i.e. 40°.

Each house has its own bank of large gas bottles which we check regularly, but in the unlikely event you run out of gas head to the gas bottles and change over to the spare bottle. There's an arrow on the selector tap indicating which bottle is currently being used. Turn the nozzle off on the empty tank, and on at the full tank and rotate the "arrow tap" 180° to flow the other way. If you need a hand, please call David.

**Bins** - Bins are labelled and near the washing line. Please keep the rubbish separated as best you can. If you are staying over a week, bins go out on fortnightly Sunday nights and they alternate. See bin calendar on fridge. We will liaise with you about visiting site to meet this pick up or alternatively please have bins ready to go at the gate near the letterbox.

**Wood** - In the winter months there is firewood in the carport behind the studio.

**Coffee** - We provide a Nespresso machine in each dwelling and there are a few capsules of coffee at each one to get you started before you go and do a major shop. You can buy replacements in most supermarkets

**Spa** - To keep the water nice and clean and fresh, please:

1. Shower before each use, this washes off body oils and sweat, and it will stay fresher for longer for you.
2. Keep the spa topped up using the hose behind the house, there's a water level fill mark on the filter box.
3. To keep the temperature up, replace the lid after use. This will also keep leaves out.



4. We keep "Spa Shock" under the wicker chair on the corner of the porch. After each session dump a canister of Spa Shock and it will help breakdown body fats and lotions and keep the water fresher. I'm told this is a harmless product, but ideally don't be in the water when this is being mixed in. Please make sure one pump is running for at least five to mix this in.
5. They should also be a container of methylated spirits and some paper towel under the wicker chair. This is the only product that should be used to clean any "ring" that might develop on the side of the spa at the water level.
6. Please be aware only the small part of the Spa will heat up. The swim spa section uses too much power and Essential Energy tell me there is not enough power in the region.

**BBQ** – If used, please clean the BBQ before departure, otherwise a cleaning fee of \$100 will apply.

**Weather** –We advise you to check the BOM regularly throughout your stay as the weather can change rapidly. The first little bridge closest to the road can sometimes momentarily flood in extreme circumstances but the water generally dissipates quickly. If you think the water will breach the bridge, we suggest you leave a vehicle on the roadside of the bridge so you can maintain access to shops etc, regardless of the weather.

Nobody has ever been flooded in during the 13 years that I've been coming to the property.

**Check in** is 4pm and **check out** is 10am unless otherwise notified.

**On Check out:**

1. Please return the property to the clean state you received it in. There's a separate electric vacuum cleaner in each dwelling and cordless Dysons.
2. There is no need to strip the beds and/or launder the towels as the cleaning team have a system and it's actually preferred if you don't.
3. Please make sure all air-conditioners and heaters are turned off.
4. Please close all doors including the electric folda-door on the cabin, otherwise snakes and vermin can get in.
5. Ideally, if you know how turn the spa temperature setting to as low as you can.
6. Please make sure all sensor light switches are turned to either the "sensor" mode or the "auto" mode, genuinely the up/top position.

Our terms and conditions are found at <http://www.tinhorseranch.com.au/terms-and-conditions/>  
Booking directly or with a third party confirms you have read and agreed to these terms.

**Loved your stay?** Why not tell your friends. Returning and referred guests automatically get an extra night free on us. Simply email us with your preferred dates and we will get you booked in.



## Our Recommendations

### Food

Clunes General Store

<https://www.clunesstore.com.au/>

Doma Café Federal

[https://www.instagram.com/federal\\_doma\\_cafe/](https://www.instagram.com/federal_doma_cafe/)

Butcher Baker Bangalow

<https://www.butcherbaker.com.au/>

The Hut Byron Bay

<https://thehutbyronbay.com.au/>

Eltham Pub

<https://www.elthampub.com.au/>

Moonshine Café Billinudgel & Federal

<https://moonshinecoffee.com.au/>

Tintenbar General Store

<https://www.facebook.com/p/Tintenbar-General-Store-Post-Office-100063466656710/>

Home Alstonville

<https://www.homealstonville.com>

### Private Chefs

Michael Leo - 0477 705 888

Fi Balsarini - 0422 076 154

Eat Drink Catering - 0411 182 602

### On Site Yoga / Hoop Classes and Hens Parties

Jane Fondle - Hoops Thighs and Buttocks - 0435236316

### Walks

Minyon Falls

Byron Bay Lighthouse

Hells Hole

Ballina to Lennox Coastal Walk

### Beaches

The Pass

Christmas Beach

Broken Head Beach

### Wet Weather Ideas

Palace Cinemas Byron

Murwillumbah Regional Gallery (Great regional gallery with amazing views)

Otherworld Byron Bay